

Limited Warranty Information

Matfer Bourgeat warrants to original purchaser that the products shall be free of defects in materials and workmanship under normal use and conditions. This warranty is for the following periods from date of purchase:

- For all Matfer whisks with Exoglass handle, these products have a limited lifetime warranty.
- For all Matfer stainless steel ladles and skimmers, these products have a limited lifetime warranty.
- For all Bourgeat Excellence cookware the warranty period is for 10 years.
- For select kitchen tools the warranty period is for 5 years: 072890, 215312, 072770, 073095, 215408, 215304, 215306, 073135, 215431
- For Matfer Swing Salad Spinner the warranty period is for 2 years.
- For all other Matfer Bourgeat products the warranty period is 1 year.

Matfer Bourgeat obligation under this warranty is limited to repairing or replacing the qualifying product. Claims must be submitted with the defective product and copy of the authorized Matfer Bourgeat dealer invoice. Return freight is the responsibility of the customer. No collect shipments will be accepted. Replacements will be shipped freight prepaid. Please allow four to six weeks for inspection and response.

Claims should be submitted to:

Matfer Bourgeat USA
16150 Lindbergh Street
Van Nuys, CA 91406
Attn: Claims Department

Exclusions

This warranty does not cover:

- Minor imperfections and surface markings due to shipping and handling.
- Minor color variations.
- Normal wear and tear.
- Damage from misuse or abuse.
- Modification/alteration.

All damages caused by misuse/abusive use or mishandling, are excluded from the warranty. Matfer Bourgeat reserves the right to determine if damage is from normal usage or the result of mishandling. The warranty is void when modifications are made in any manner from the original form and for failure to follow operating instructions and/or care and handling guidelines.

Limitation of Liability

All implied warranties, obligations or liabilities including, but not limited to, each implied warranty of merchantability shall be limited in duration to the coverage period. Under no circumstances will Matfer Bourgeat be liable to the original purchaser for any incidental, consequential, special or punitive damages arising out of sale, use or installation of the products, including damages for loss profit, loss of use or labor cost. This warranty is non-transferable.